EFIS - Identifying Official Representatives

Users designated as Official Representatives for companies are able to access certain registration information, make changes to contact information, and receive notifications of various EFIS submissions.

This document demonstrates how to determine who is an Official Representative for a company (part A), and whether *you* are listed as an Official Representative for any companies (part B).

Part A: To determine who is an Official Representative for a company:

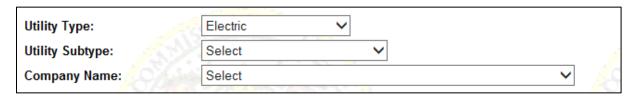
1. From the Welcome screen, click the 'Resources' menu. (It is not necessary to logon to EFIS.)



2. Click the 'Company Contact Address Query' link.



- 3. In the 'Utility Type' drop-down list, select the applicable utility type.
- 4. In the 'Utility Subtype' drop-down list, select the applicable utility sub-type. (Optional)
- 5. In the 'Company Name' drop-down list, select the applicable company name.



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- 6. **Registration:** Click a radio button to select one of the options described below.
 - Certificated Limits search results to companies who have been granted a Certificate of Service Authority, have obtained a Video Service Authorization, or have obtained an IVoIP Provider Registration from the Commission, and continues to hold an active certificate or registration with the Commission.
 - Decertificated Limits search results to companies who have been granted a Certificate of Service Authority, a Video Service Authorization, or an IVoIP Provider Registration with the Commission, but whose certificate, authorization, or registration has since been cancelled or revoked.
 - Never Certificated Limits search results to companies who have never been granted a
 Certificate of Service Authority, a Video Service Authorization, or an IVoIP Provider
 Registration by the Commission.
 - Any company who has participated in any Commission case since April 15, 2002, has a company registration/profile in EFIS. Thus, many non-regulated companies, industry groups, consumer groups, and individuals are listed under this classification.
 - Companies with pending applications will be classified as 'Never Certificated' until their application is approved.
 - All Includes all companies regardless of their EFIS registration type.
- 7. Status: Click a radio button to select one of the options described below.
 - Active Limits search results to companies with an active company registration/profile in EFIS. -- An 'active' status does not imply that a company is operational.
 - Inactive Limits search results to companies with an inactive company registration/profile in EFIS. -- An 'inactive' status does not imply that the company is no longer operational. The company may be operational in other states or under a different name. When a regulated company's certificated or registration is cancelled, the company status is changed to 'inactive'.
- 8. **Reporting Type:** Click a radio button to select one of the options described below.
 - All Includes all companies regardless of their requirements to file a Statement of Revenue or Annual Report with the Commission. -- If a company uses a d/b/a name, this option will list both the parent company name and d/b/a company name separately.
 - SOR/AR Limits search results to companies who are required to file a Statement of Revenue and an Annual Report with the Commission. -- If a company uses a d/b/a name, this option will list the d/b/a company name only, as compliance filings are submitted under the d/b/a name only.
 - **SOR** Limits search results to companies who are required to file a Statement of Revenue with the Commission. -- If a company uses a d/b/a name, this option will list the d/b/a company name only, as compliance filings are submitted under the d/b/a name only.
 - AR Limits search results to companies who are required to file an Annual Report with the Commission. -- If a company uses a d/b/a name, this option will list the d/b/a company name only, as compliance filings are submitted under the d/b/a name only.

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Registration:		O Decertificated	O Ne <mark>v</mark> er Certificated	OAII
Status:	Active	○ Inactive	○ Both	
Reporting Type:	● AII	○ SOR/AR	○ sor	OAR 5
	Note: SOR/AR denotes compa	nies required to submit Statement of Reve	nue/Assessment <mark>o</mark> r Annual Report	

- 9. For the contact type, check the 'Official Representative' box.
- 10. Click the 'Search' button at the bottom of the page.



11. The selected company's Official Representatives will be displayed on the results page.



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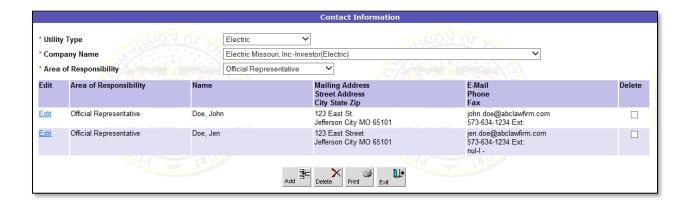
Part B: To determine if **you** are an Official Representative:

- 1. Logon to EFIS.
- 2. From the Welcome screen, click the 'Registration' menu option.
- 3. Select the 'Contact Information' link to continue to the Contact Information screen.



On the Contact Information screen, complete the following steps:

- 4. In the 'Utility Type' drop down list, select the applicable utility type.
- 5. In the 'Company Name' drop down list, select the applicable company.
- 6. In the 'Area of Responsibility' drop down list, select 'Official Representative'.
- 7. The selected company's Official Representatives will be displayed on the results page.



For additional assistance, please contact the Data Center at 573-751-7496 or dcsupport@psc.mo.gov.